



## Quality Policy

Armtrac strives to be the premier manufacturer of safe, directly & remotely operated mine action machinery & associated accessories, & is committed to comply with & continually improve the effectiveness of our Quality Management System, in accordance with the requirements of ISO 9001:2008.

Armtrac has established Quality Objectives at all relevant levels, processes & stages of our organisation & reviews these objectives continually for suitability & effectiveness, through the application of our Management Reviews, annually or more often if deemed necessary by management, thus providing the framework for continually improving our products & services to our Customers.

Armtrac is committed to remaining focused on the needs of its Customers, satisfying Customer requirements in every way and responding to customer feedback, whether positive or negative, in order to continually improve the quality of the company's products and services.

All Armtrac staff members are informed of this policy, which is also displayed publically in company offices and workshops. All members of the Armtrac team are responsible for quality and are encouraged to bring forward any suggestions for improvement to the Quality Management Representative (QMR).

Armtrac top management have documented their commitment to the Quality Management System through the publication of this Policy & will ensure its continuing suitability through annual review, or more often if deemed necessary.

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Steve Brown

Managing Director